



Social Services and Well-being (Wales) Act 2014

2014 anaw 4

PART 10

COMPLAINTS, REPRESENTATIONS AND ADVOCACY SERVICES

CHAPTER 1

COMPLAINTS AND REPRESENTATIONS ABOUT SOCIAL SERVICES

178 Assistance for persons making representations

- (1) A local authority must make arrangements for the provision of assistance to—
 - (a) children who make or intend to make representations which fall within section 174, and
 - (b) persons who make or intend to make representations which fall within section 176.
- (2) The duty under subsection (1) includes a duty to make arrangements for the provision of assistance where those representations are further considered under section 177.
- (3) The assistance provided under the arrangements must include assistance by way of representation.
- (4) Regulations must make further provision in relation to the arrangements.
- (5) The regulations—
 - (a) must require the arrangements to secure that specified persons or categories of persons do not provide assistance, and
 - (b) may impose other requirements in relation to the arrangements.
- (6) Regulations may require local authorities to monitor the steps they have taken to ensure that they comply with requirements imposed by or under this section.

Status: *This is the original version (as it was originally enacted).*

- (7) A local authority must give publicity to its arrangements for the provision of assistance under this section.