

*These notes relate to the Scottish Schools (Parental Involvement)
Act 2006 (asp 8) which received Royal Assent on 14 June 2006*

SCOTTISH SCHOOLS (PARENTAL INVOLVEMENT) ACT 2006

EXPLANATORY NOTES

COMMENTARY ON SECTIONS

Section 15 – Complaints procedure

55. As part of the scheme of the Act, education authorities are required, in terms of section 15 and following consultation with specified persons, to establish a complaints procedure. This procedure will enable anyone to make complaints or other representations concerning the exercise by authorities of (or the failure to exercise) their functions under the Act in respect of that person. The Act requires the education authority to keep its complaints procedure under review and to vary it when the education authority consider it appropriate. The complaints procedure is to be publicised by the education authority and the authority must provide a copy free of charge on request.