



Scottish Schools (Parental Involvement) Act 2006

2006 asp 8

Duties , reports , appointments and complaints

15 Complaints procedure

- (1) An education authority are to establish a procedure by which a person, or someone acting on a person's behalf, may make complaints (or other representations) in relation to the exercise by the authority of, or failure by them to exercise, any of their functions under this Act in respect of the person.
- (2) Before establishing a procedure under subsection (1), the authority must consult—
 - (a) the parents to whom their duties under sections 1, 5 and 12 relate,
 - (b) any Parent Council established for a school in their area,
 - (c) any Combined Parent Council established for schools in their area, and
 - (d) any other person who appears to the authority to have an interest in their implementation of those duties,on the authority's proposals in that regard.
- (3) The authority are to keep the procedure so established by them under review and must vary that procedure whenever they consider it appropriate to do so.
- (4) The authority are to give such publicity to that procedure, including that procedure as varied under subsection (3), as they consider appropriate and must give a copy of the procedure to any person who requests it (at no cost to that person).