



Legal Profession and Legal Aid (Scotland) Act 2007

2007 asp 5

PART 2

CONDUCT AND SERVICES COMPLAINTS ETC.: OTHER MATTERS

- 47 Conduct complaints: duty of relevant professional organisations to investigate etc.**
- (1) Where a conduct complaint is remitted to a relevant professional organisation under section [F16(2)(a)] or 15(5)(a), the organisation must, subject to section 15(1) and (6), investigate it.
 - (2) After investigating a conduct complaint, the relevant professional organisation must make a written report to the complainer and the practitioner of—
 - (a) the facts of the matter as found by the organisation;
 - (b) what action the organisation proposes to take, or has taken, in the matter.
 - (3) Each relevant professional organisation must ensure that its procedures for dealing with conduct complaints do not conflict with the duty imposed on it by section 24(4) or (5) in relation to any report sent to it under that section or any direction by the Commission under section 24(6).
 - (4) In this section and sections 48 to 52, words and expressions have the same meanings as in section 46.

Textual Amendments

- F1** Word in s. 47(1) substituted (1.1.2015) by [The Scottish Legal Complaints Commission \(Modification of Duties and Powers\) Regulations 2014 \(S.S.I. 2014/232\)](#), regs. 1(2), **2(11)** (with reg. 4)

Changes to legislation:

Legal Profession and Legal Aid (Scotland) Act 2007, Section 47 is up to date with all changes known to be in force on or before 26 May 2023. There are changes that may be brought into force at a future date. Changes that have been made appear in the content and are referenced with annotations.

[View outstanding changes](#)

Changes and effects yet to be applied to the whole Act associated Parts and Chapters:

Whole provisions yet to be inserted into this Act (including any effects on those provisions):

- Sch. 1 para. 2(6)(ba) inserted by [2010 asp 16 s. 118\(4\)](#)