

PATIENT RIGHTS (SCOTLAND) ACT 2011

EXPLANATORY NOTES

COMMENTARY ON SECTIONS

Section 10: Breach of the treatment time guarantee

33. This section sets out what will happen if a Health Board does not deliver the treatment time guarantee. Subsections (2)(a) and subsection (3)(a) mean that the Health Board will be required to offer the patient treatment in a way that will ensure the patient is admitted quickly for treatment but will not distort the clinical priority of patients whose condition requires more urgent treatment. Subsections (3)(b) and (c) provide that the patient's availability and anything else that is relevant should also be taken into account when making arrangements for the patient to be treated at the next available opportunity. Subsection (2)(c) places a duty on the Health Board to give the patient details of the advice and support that is available to them and information about how to give feedback or comments or raise concerns or complaints.