

Directive 97/67/EC of the European Parliament and of the Council of 15 December 1997 on common rules for the development of the internal market of Community postal services and the improvement of quality of service

CHAPTER 1

Objective and scope

- Article 1 This Directive establishes common rules concerning: the conditions governing the...
- Article 2 For the purposes of this Directive, the following definitions shall...

CHAPTER 2

Universal service

- Article 3 (1) Member States shall ensure that users enjoy the right...
- Article 4 (1) Each Member State shall ensure that the provision of...
- Article 5 (1) Each Member State shall take steps to ensure that...
- Article 6 Member States shall take steps to ensure that users and...

CHAPTER 3

Financing of universal services

- Article 7 (1) Member States shall not grant or maintain in force...
- Article 8 The provisions of Article 7 shall be without prejudice to...

CHAPTER 4

Conditions governing the provision of postal services and access to the network

- Article 9 (1) For services which fall outside the scope of the...
- Article 10 (1) The European Parliament and the Council, acting on a...
- Article 11 The European Parliament and the Council, acting on a proposal...
- Article 11a Whenever necessary to protect the interest of users and/or to...

CHAPTER 5

Tariff principles and transparency of accounts

- Article 12 Member States shall take steps to ensure that the tariffs...
- Article 13 (1) In order to ensure the cross-border provision of the...
- Article 14 (1) Member States shall take the measures necessary to ensure...
- Article 15 The financial accounts of all universal service providers shall be...

CHAPTER 6

Quality of services

- Article 16 Member States shall ensure that quality-of-service standards are set and...
- Article 17 Member States shall lay down quality standards for national mail...
- Article 18 (1) In accordance with Article 16, quality standards for intra-Community...
- Article 19 (1) Member States shall ensure that transparent, simple and inexpensive...

CHAPTER 7

Harmonisation of technical standards

- Article 20 The harmonisation of technical standards shall be continued, taking into...

CHAPTER 8

The committee

- Article 21 (1) The Commission shall be assisted by a committee.

CHAPTER 9

The national regulatory authority

- Article 22 (1) Each Member State shall designate one or more national...

CHAPTER 9a

Provision of information

- Article 22a (1) Member States shall ensure that postal service providers provide...

CHAPTER 10

Final provisions

- Article 23 Every four years, on the first occasion no later than...
- Article 23a The Commission shall provide assistance to the Member States on...
- Article 24
- Article 25
- Article 26
- Article 27
- Article 28 This Directive is addressed to the Member States.

ANNEX I

Guidance on calculating the net cost, if any, of universal service

Part A:

Definition of the universal service obligations

Part B:

Calculation of net cost

Part C:

Recovery of any net costs of universal service obligations

ANNEX II

Quality standards for intra-Community cross-border mail

The quality standards for intra-Community cross-border mail in each country...

The standards must be achieved not only for the entirety...

Status: EU Directives are being published on this site to aid cross referencing from UK legislation. After IP completion day (31 December 2020 11pm) no further amendments will be applied to this version.

- (1) OJ C 322, 2. 12. 1995, p. 22, and OJ C 300, 10. 10. 1996, p. 22.
- (2) OJ C 174, 17. 6. 1996, p. 41.
- (3) OJ C 337, 11. 11. 1996, p. 28.
- (4) OJ C 42, 15. 2. 1993, p. 240.
- (5) OJ C 48, 16. 2. 1994, p. 3.
- (6) Opinion of the European Parliament of 9 May 1996 (OJ C 152, 27. 5. 1996, p. 20), Council Common Position of 29 April 1997 (OJ C 188, 19. 6. 1997, p. 9) and Decision of the European Parliament of 16 September 1997 (OJ C 304, 6. 10. 1997, p. 34); Decision of the European Parliament of 19 November 1997 and Decision of the Council of 1 December 1997.
- (7) OJ L 95, 21. 4. 1993, p. 29.