Directive 2002/65/EC of the European Parliament and of the Council of 23 September 2002 concerning the distance marketing of consumer financial services and amending Council Directive 90/619/EEC and Directives 97/7/EC and 98/27/EC

Article 1	Object and scope
Article 2	Definitions
Article 3	Information to the consumer prior to the conclusion of the
	distance contract
Article 4	Additional information requirements
Article 5	Communication of the contractual terms and conditions and of
	the prior information
Article 6	Right of withdrawal
Article 7	Payment of the service provided before withdrawal
Article 8	Payment by card
Article 9	Given the prohibition of inertia selling practices laid down in
Article 10	Unsolicited communications
Article 11	Sanctions
Article 12	Imperative nature of this Directive's provisions
Article 13	Judicial and administrative redress
Article 14	Out-of-court redress
Article 15	Burden of proof
Article 16	Transitional measures
Article 17	Directive 90/619/EC
Article 18	Directive 97/7/EC
Article 19	Directive 98/27/EC
Article 20	Review
Article 21	Transposition
Article 22	Entry into force
Article 23	Addressees

Status: EU Directives are being published on this site to aid cross referencing from UK legislation. After IP completion day (31 December 2020 11pm) no further amendments will be applied to this version.

- (1) OJ C 385, 11.12.1998, p. 10 and OJ C 177 E, 27.6.2000, p. 21.
- (2) OJ C 169, 16.6.1999, p. 43.
- (3) Opinion of the European Parliament of 5 May 1999 (OJ C 279, 1.10.1999, p. 207), Council Common Position of 19 December 2001 (OJ C 58 E, 5.3.2002, p. 32) and Decision of the European Parliament of 14 May 2002 (not yet published in the Official Journal). Council Decision of 26 June 2002 (not yet published in the Official Journal).
- (4) OJ L 178, 17.7.2000, p. 1.
- (5) OJ L 12, 16.1.2001, p. 1.
- (6) OJ L 144, 4.6.1997, p. 19.
- (7) OJ L 166, 11.6.1998, p. 51. Directive as last amended by Directive 2000/31/EC (OJ L 178, 17.7.2001, p. 1).
- (8) OJ L 330, 29.11.1990, p. 50. Directive as last amended by Directive 92/96/EEC (OJ L 360, 9.12.1992, p. 1).