Directive 2005/29/EC of the European Parliament and of the Council of 11 May 2005 concerning unfair business-to-consumer commercial practices in the internal market and amending Council Directive 84/450/EEC, Directives 97/7/ EC, 98/27/EC and 2002/65/EC of the European Parliament and of the Council and Regulation (EC) No 2006/2004 of the European Parliament and of the Council ('Unfair Commercial Practices Directive') (Text with EEA relevance)

CHAPTER 1

GENERAL PROVISIONS

Article 1	Purpose
Article 2	Definitions
Article 3	Scope
Article 4	Internal market

CHAPTER 2

UNFAIR COMMERCIAL PRACTICES

Article 5	Prohibition	of unfair	commercial	practices
	1 1 (7) 111 171 (1(7) 1	OI uman	COMMISSION	machees

Section 1

Misleading commercial practices

Article 6	Misleading actions
Article 7	Misleading omissions

Section 2

Aggressive commercial practices

Article 8	Aggressive commercial practices
Article 9	Use of harassment, coercion and undue influence

CHAPTER 3

CODES OF CONDUCT

Article 10 Codes of conduct

CHAPTER 4

FINAL PROVISIONS

Article 11	Enforcement
Article 12	Courts and administrative authorities: substantiation of claims

Status: This is the original version (as it was originally adopted).

Penalties
Amendments to Directive 84/450/EEC
Amendments to Directives 97/7/EC and 2002/65/EC
Amendments to Directive 98/27/EC and Regulation (EC) No
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Information
Review
Transposition
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ANNEX I

COMMERCIAL PRACTICES WHICH ARE IN ALL CIRCUMSTANCES CONSIDERED UNFAIR

Misleading commercial practices
Claiming to be a signatory to a code of conduct...
Aggressive commercial practices
Creating the impression that the consumer cannot leave the premises...

ANNEX II

COMMUNITY LAW PROVISIONS SETTING OUT RULES FOR ADVERTISING AND COMMERCIAL COMMUNICATION

Articles 4 and 5 of Directive 97/7/EC

Article 3 of Council Directive 90/314/EEC of 13 June 1990 on... Article 3(3) of Directive 94/47/EC of the European Parliament and...

Article 3(4) of Directive 98/6/EC of the European Parliament and...

Articles 86 to 100 of Directive 2001/83/EC of the European... Articles 5 and 6 of Directive 2000/31/EC of the European... Article 1(d) of Directive 98/7/EC of the European Parliament

Articles 3 and 4 of Directive 2002/65/EC

Article 1(9) of Directive 2001/107/EC of the European Parliament and...

Articles 12 and 13 of Directive 2002/92/EC of the European... Article 36 of Directive 2002/83/EC of the European Parliament and...

Article 19 of Directive 2004/39/EC of the European Parliament and...

Articles 31 and 43 of Council Directive 92/49/EEC of 18 June... Articles 5, 7 and 8 of Directive 2003/71/EC of the...

Status: This is the original version (as it was originally adopted).

- (1) OJ C 108, 30.4.2004, p. 81.
- (2) Opinion of the European Parliament of 20 April 2004 (OJ C 104 E, 30.4.2004, p. 260), Council Common Position of 15 November 2004 (OJ C 38 E, 15.2.2005, p. 1), Position of the European Parliament of 24 February 2005 (not yet published in the Official Journal) and Council Decision of 12 April 2005.
- (3) OJL 250, 19.9.1984, p. 17. Directive as amended by Directive 97/55/EC of the European Parliament and of the Council (OJ L 290, 23.10.1997, p. 18).
- (4) OJ L 144, 4.6.1997, p. 19. Directive as amended by Directive 2002/65/EC (OJ L 271, 9.10.2002, p. 16).
- (5) OJ L 166, 11.6.1998, p. 51. Directive as last amended by Directive 2002/65/EC.
- (**6**) OJ L 271, 9.10.2002, p. 16.
- (7) OJ L 201, 31.7.2002, p. 37.