

NHS REDRESS (WALES) MEASURE 2008

EXPLANATORY NOTES

COMMENTARY ON SECTIONS

Section 8 - Assistance for individuals seeking redress

14. This section places a duty on Welsh Ministers to arrange reasonable assistance for people seeking or intending to seek redress under the arrangements. *Subsection (4)* provides that the assistance should be independent of the person or body who is the subject of the complaint. This assistance is different from the legal advice which is provided for under Section 7 and is more akin to general assistance or advice for people who feel they may want to talk through their situation before taking further action or advocacy and representation at meetings, etc.