



Social Care Charges (Wales) Measure 2010

2010 nawm 2

10 Provision of information about charges

- (1) A local authority must make arrangements to bring information about the matters referred to in subsection (2) to the attention of persons—
 - (a) who receive a chargeable service; or
 - (b) who may receive such a service.
- (2) The matters are—
 - (a) the services in respect of which charges are and are not imposed;
 - (b) the standard charges imposed for different types of service (for the meaning of “standard charge”, see section 7(4)); and
 - (c) the operation of sections 4 to 9.
- (3) The arrangements must—
 - (a) provide for the provision of information in a range of accessible formats (including in writing) about the matters referred to in subsection (2) in response to a request made by a person referred to in subsection (1); and
 - (b) be framed so that any information is provided free of charge.
- (4) Where a local authority has imposed (or altered) a charge under section 1(1), it must provide the person upon whom the charge is imposed with a statement in writing, and in any other accessible format that the person reasonably requests, which—
 - (a) describes the service, or combination of services, to which the charge relates;
 - (b) sets out the standard charge for the service, or combination of services, in question (for the meaning of “standard charge”, see section 7(4));
 - (c) if the charge imposed in the case of that person is not the standard charge, sets out the charge imposed;
 - (d) explains how the charge was calculated (including details of any means assessment under section 5(1) and how this affected the calculation);
 - (e) describes the person’s rights to challenge or complain about the charge or the clarity with which the statement is expressed;

Status: This is the original version (as it was originally enacted).

- (f) contains any other matter which regulations made by the Welsh Ministers require to be included in the statement.
- (5) A statement under this section must be provided—
- (a) free of charge; and
 - (b) within twenty one days of the date on which the decision to impose (or alter) the charge was made.