DRAFT SCOTTISH STATUTORY INSTRUMENTS

2012 No.

The Patient Rights (Treatment Time Guarantee) (Scotland) Regulations 2012

Provision of information to patients

10. A Health Board must provide patients with clear and accurate information about how waiting time is calculated, and in particular a Health Board must inform patients of the consequences if they—

- (a) are indefinitely unavailable for the agreed treatment;
- (b) are unavailable for the agreed treatment for a known period;
- (c) make a decision in accordance with regulation 4(2)(d);
- (d) do not attend an agreed appointment for the agreed treatment (both where they have given reasonable notice to the Health Board, and where they have not);
- (e) refuse two or more offers of an appointment for the agreed treatment;
- (f) request to be treated in a different Health Board area in accordance with regulation 9.