

SCHEDULE 1

Commercial practices which are in all circumstances considered unfair

29. Demanding immediate or deferred payment for or the return or safekeeping of products supplied by the trader, but not solicited by the consumer, except where the product is a substitute supplied in accordance with regulation 19(7) of the Consumer Protection (Distance Selling) Regulations 2000 (inertia selling)(**1**).

(1) [S.I.2000/2334](#), to which there are amendments not relevant to these Regulations.