
Changes to legislation: There are currently no known outstanding effects for the Unfair Contract Terms Act 1977, SCHEDULE 2. (See end of Document for details)

SCHEDULES

^{F1}SCHEDULE 2

Sections 11(2) and 24(2).

“GUIDELINES” FOR APPLICATION OF REASONABLENESS TEST

Textual Amendments

- F1** Words in [Sch. 2](#) substituted (1.10.2015 for specified purposes, 1.10.2016 in so far as not already in force) by [Consumer Rights Act 2015 \(c. 15\)](#), s. 100(5), [Sch. 4 para. 27](#); S.I. 2015/1630, arts. 3(g), 4(c) (with art. 6(1)(2))

F1

The matters to which regard is to be had in particular for the purposes of sections [^{F1}6(1A), 7(1A) and (4),] 20 and 21 are any of the following which appear to be relevant—

- (a) the strength of the bargaining positions of the parties relative to each other, taking into account (among other things) alternative means by which the customer’s requirements could have been met;
- (b) whether the customer received an inducement to agree to the term, or in accepting it had an opportunity of entering into a similar contract with other persons, but without having a similar term;
- (c) whether the customer knew or ought reasonably to have known of the existence and the extent of the term (having regard, among other things, to any custom of the trade and any previous course of dealing between the parties);
- (d) where the term excludes or restricts any relevant liability if some condition was not complied with, whether it was reasonable at the time of the contract to expect that compliance with that condition would be practicable;
- (e) whether the goods were manufactured, processed or adapted to the special order of the customer.

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