



Telecommunications Act 1984

1984 CHAPTER 12

PART II

PROVISION OF TELECOMMUNICATION SERVICES

[^{F1} Standards of performance]

[^{F1}27L Definitions for sections 27A to 27K.

[^{F2}(1) For the purposes of sections 27A to 27K above—

“designated operator” means any public telecommunications operator designated for the purposes of those sections by order made by the Secretary of State; and

“relevant services” means—

- (a) any voice telephony service, telephone rental service, directory service, directory information service or facsimile transmission service provided for occupiers of residential or single line premises; and
- (b) any public call box service.

(2) The Secretary of State shall not exercise his power under subsection (1) above to designate a telecommunications operator unless he is satisfied that the operator provides at least 25 per cent. of the voice telephony services supplied within the area in relation to which he is a public telecommunications operator.

(3) For the purposes of this section—

“public call box service” means a service which is provided by a designated operator and which consists of the provision of telecommunication apparatus which—

- (a) is owned and operated by the designated operator;
- (b) gives access to a voice telephony service; and
- (c) is intended for use by members of the public generally;

Changes to legislation: There are currently no known outstanding effects for the Telecommunications Act 1984, Section 27L. (See end of Document for details)

“directory service” means a service which consists of the preparation and provision of a list (which may be made available in separate parts and through different media) of customers of a designated operator which is not arranged by reference to a description of the trades, professions or businesses carried on by those customers;

“directory information service” has the same meaning as in section 4(3) above;

“facsimile transmission service” means a telecommunication service for the transmission of electronic signals by a designated operator, over exchange lines provided by him, for the purposes of making a facsimile of a document;

“hard wired telephone” means a telephone of a kind which can only be connected to a public telecommunication system by means other than—

- (a) the insertion of a plug into a socket; or
- (b) wireless telegraphy;

“single line premises” means premises which are not residential premises but which are served by a single exchange line provided by the designated operator;

“telephone rental service” means a service consisting in the hiring out of any hard wired telephone which is capable of emitting or receiving signals which have been, or are to be, conveyed by means of a public telecommunication system run by a designated operator;

“voice telephony service” means a telecommunication service for the conveyance of speech over exchange lines provided by the designated operator.]]

Textual Amendments

- F1** S. 27L inserted (1.7.1992) by [Competition and Service \(Utilities\) Act 1992 \(c. 43\)](#), **s. 10**; Competition and Service (Utilities) Act 1992 (Commencement No. 1) Order 1992, art. 3, Sch. Pt. I
- F2** Ss. 27A-27L repealed (25.7.2003 for specified purposes, 29.12.2003 otherwise) by [Communications Act 2003 \(c. 21\)](#), ss. 147(e), 406, 408, 411, **Sch. 19(1)** (with Sch. 18, Sch. 19(1) Notes 1, 5); S.I. 2003/1900, arts. 1(2), **2(1)**, 3(1), Sch. 1 (with art. 3(2) (as amended (8.12.2003) by S.I. 2003/3142, art. 1(3))); S.I. 2003/3142, **art. 3**, Sch. 1 (with art. 11)

Changes to legislation:

There are currently no known outstanding effects for the Telecommunications Act 1984, Section 27L.