

## SCHEDULES

### SCHEDULE 12

#### SCHEMES FOR INVESTIGATION OF COMPLAINTS

##### PART I

###### MATTERS TO BE PROVIDED FOR IN SCHEMES

The matters for which provision is, subject to Parts II and III of this Schedule, to be made are the following:

###### *Administration*

- 1 The establishment and functioning of an independent body (whether corporate or unincorporate) which is to administer the scheme.
- 2 The identity of the members.
- 3 The manner in which the expenses of the scheme are to be met by the members.

###### *The adjudicator*

- 4 The appointment of an independent adjudicator to conduct investigations under the scheme and his tenure of office and remuneration.

###### *Scope of scheme*

- 5 The matters action in relation to which is to be subject to investigation under the scheme and the grounds for making it subject to investigation.

###### *Functions of adjudicator*

- 6 The duty of the adjudicator to investigate, and make determinations on, actions duly referred for investigation.
- 7 The powers of, and procedure to be followed in the conduct of investigations by, the adjudicator.
- 8 The powers of the adjudicator on the making of determinations.

###### *Determinations and their effects*

- 9 The extent to which determinations are binding.
- 10 The manner in which determinations are to be communicated and published.

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*Status: This is the original version (as it was originally enacted).*

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*Reports by investigators to administering body*

- 11 The making to the body administering the scheme of regular reports by the adjudicator as to the discharge of his functions, and their publication.

*Amendment or revocation of scheme*

- 12 The manner of amending or revoking the scheme.

*Accession to membership*

- 13 Accession to membership of other societies.

*Withdrawal from membership*

- 14 Withdrawal from membership.