

SCHEDULES

SCHEDULE 17

THE OMBUDSMAN SCHEME

PART III

THE COMPULSORY JURISDICTION

Fees

- 15 (1) Scheme rules may require a respondent to pay to the scheme operator such fees as may be specified in the rules.
- (2) The rules may, among other things—
- (a) provide for the scheme operator to reduce or waive a fee in a particular case;
 - (b) set different fees for different stages of the proceedings on a complaint;
 - (c) provide for fees to be refunded in specified circumstances;
 - (d) make different provision for different kinds of complaint.