

---

**Changes to legislation:** Higher Education Act 2004, Paragraph 1 is up to date with all changes known to be in force on or before 24 April 2024. There are changes that may be brought into force at a future date. Changes that have been made appear in the content and are referenced with annotations. (See end of Document for details) View outstanding changes

---

## SCHEDULES

### SCHEDULE 2

#### CONDITIONS TO BE MET BY STUDENT COMPLAINTS SCHEME

##### *Introduction.*

- 1 This Schedule sets out the conditions referred to in section 13(3)(b) (and other provisions of Part 2 of this Act).

---

##### **Commencement Information**

- I1** Sch. 2 para. 1 in force for E. at 1.11.2004 by S.I. 2004/2781, art. 2  
**I2** Sch. 2 para. 1 in force for W. at 1.12.2004 by S.I. 2004/3144, Sch. Pt. 1

**Changes to legislation:**

Higher Education Act 2004, Paragraph 1 is up to date with all changes known to be in force on or before 24 April 2024. There are changes that may be brought into force at a future date. Changes that have been made appear in the content and are referenced with annotations.

[View outstanding changes](#)

**Changes and effects yet to be applied to the whole Act associated Parts and Chapters:**

Whole provisions yet to be inserted into this Act (including any effects on those provisions):

- s. 11(1) s. 11 renumbered as s. 11(1) by [2022 asc 1 s. 128\(2\)\(a\)](#)
- s. 11(1)(a) words substituted by [2022 asc 1 Sch. 4 para. 16\(2\)](#)
- s. 11(2)-(5) inserted by [2022 asc 1 s. 128\(2\)\(b\)](#)
- s. 12(2A) inserted by [2022 asc 1 s. 128\(3\)\(a\)](#)
- Sch. 2 para. 3(2)(d) inserted by [2023 c. 16 Sch. para. 19](#)