
Changes to legislation: Higher Education Act 2004, Paragraph 4 is up to date with all changes known to be in force on or before 15 March 2024. There are changes that may be brought into force at a future date. Changes that have been made appear in the content and are referenced with annotations. (See end of Document for details) [View outstanding changes](#)

SCHEDULES

SCHEDULE 2

CONDITIONS TO BE MET BY STUDENT COMPLAINTS SCHEME

Individuals to review complaints

- 4 Condition C is that the scheme requires every qualifying complaint referred under the scheme to be reviewed by an individual who—
- (a) is independent of the parties, and
 - (b) is suitable to review that complaint.

Commencement Information

- I1** Sch. 2 para. 4 in force for E. at 1.11.2004 by S.I. 2004/2781, **art. 2**
I2 Sch. 2 para. 4 in force for W. at 1.12.2004 by S.I. 2004/3144, **Sch. Pt. 1**

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Changes and effects yet to be applied to the whole Act associated Parts and Chapters:

Whole provisions yet to be inserted into this Act (including any effects on those provisions):

- s. 11(1) s. 11 renumbered as s. 11(1) by [2022 asc 1 s. 128\(2\)\(a\)](#)
- s. 11(1)(a) words substituted by [2022 asc 1 Sch. 4 para. 16\(2\)](#)
- s. 11(2)-(5) inserted by [2022 asc 1 s. 128\(2\)\(b\)](#)
- s. 12(2A) inserted by [2022 asc 1 s. 128\(3\)\(a\)](#)
- Sch. 2 para. 3(2)(d) inserted by [2023 c. 16 Sch. para. 19](#)