



Public Services Ombudsman (Wales) Act 2005

2005 CHAPTER 10

PART 2

INVESTIGATION OF COMPLAINTS [F1RELATING TO LISTED AUTHORITIES]

Reports of investigations

19 Action following receipt of a report

- (1) This section applies if, in a report under section 16 of an investigation in respect of a listed authority, the Ombudsman concludes that the person aggrieved has sustained injustice or hardship in consequence of the matter investigated.
- (2) The listed authority must consider the report and notify the Ombudsman before the end of the permitted period of—
 - (a) the action it has taken or proposes to take in response to it, and
 - (b) the period before the end of which it proposes to have taken that action (if it has not already done so).
- (3) The permitted period is—
 - (a) the period of one month beginning on the date on which the authority receives the report, or
 - (b) any longer period specified by the Ombudsman in writing.

Changes to legislation:

There are currently no known outstanding effects for the Public Services Ombudsman (Wales) Act 2005, Section 19.