

*These notes refer to the Legal Services Act 2007 (c.29)  
which received Royal Assent on 30th October 2007*

# **LEGAL SERVICES ACT 2007**

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## **EXPLANATORY NOTES**

### **COMMENTARY ON SECTIONS**

#### **Part 6: Legal Complaints**

##### **Complaints Handling – the new system**

##### ***Section 159: Legal Services Complaints Commissioner and Legal Services Ombudsman***

383. This section abolishes the offices of Legal Services Complaints Commissioner and Legal Services Ombudsman. Until this section is commenced, the Legal Services Ombudsman will examine the handling of individual complaints by legal professional bodies on behalf of members of the public, and the Legal Services Complaints Commissioner will examine the Law Society's capability to handle complaints made about its members efficiently and effectively. The complaints handling scheme which this Act establishes replaces these offices.