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*Changes to legislation:* There are currently no known outstanding effects for the Legal Services Act 2007, Paragraph 4. (See end of Document for details)

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## SCHEDULES

### SCHEDULE 15

#### THE OFFICE FOR LEGAL COMPLAINTS

##### *Membership*

- 4 In appointing members of the OLC, the Board must have regard to the desirability of securing that the OLC includes members who (between them) have experience in or knowledge of—
- (a) the handling of complaints,
  - (b) the provision of legal services,
  - (c) legal education and legal training,
  - (d) consumer affairs,
  - (e) civil or criminal proceedings and the working of the courts,
  - (f) the maintenance of the professional standards of persons who provide legal services,
  - (g) non-commercial legal services,
  - (h) the differing needs of consumers, and
  - (i) the provision of claims management services (within the meaning of <sup>[F1]</sup>section 419A of the Financial Services and Markets Act 2000 (c. 8)).

##### **Textual Amendments**

- F1** Words in Sch. 15 para. 4(i) substituted (29.11.2018 for specified purposes, 1.4.2019 in so far as not already in force) by [The Financial Services and Markets Act 2000 \(Claims Management Activity\) Order 2018 \(S.I. 2018/1253\)](#), arts. 1(2)(3), **95(10)(b)**

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