



Legal Services Act 2007

2007 CHAPTER 29

PART 6

LEGAL COMPLAINTS

Jurisdiction and operation of the ombudsman scheme

134 Delegation of an ombudsman's functions

- (1) An ombudsman may delegate to a member of the OLC's staff appointed under paragraph 13 of Schedule 15—
 - (a) any function of the ombudsman in relation to the making, investigation or consideration of a complaint;
 - (b) any other function conferred on the ombudsman by or by virtue of this Part.
- (2) Nothing in subsection (1) applies to the following functions—
 - (a) the function of determining a complaint;
 - (b) the function of deciding that a complaint should be dismissed by virtue of rules under section 133(3)(a);
 - (c) the Chief Ombudsman's power to consent to the appointment of an assistant ombudsman under section 122;
 - (d) the duties imposed on the Chief Ombudsman by section 123 (Chief Ombudsman's report).