



Legal Services Act 2007

2007 CHAPTER 29

PART 6

LEGAL COMPLAINTS

Information

147 Information and documents

- (1) An ombudsman may, by notice, require a party to a complaint under the ombudsman scheme—
 - (a) to produce documents, or documents of a description, specified in the notice, or
 - (b) to provide information, or information of a description, specified in the notice.
- (2) A notice under subsection (1) may require the information or documents to be provided or produced—
 - (a) before the end of such reasonable period as may be specified in the notice, and
 - (b) in the case of information, in such manner or form as may be so specified.
- (3) This section applies only to information and documents the provision or production of which the ombudsman considers necessary for the determination of the complaint.
- (4) An ombudsman may—
 - (a) take copies of or extracts from a document produced under this section, and
 - (b) require the person producing the document to provide an explanation of it.
- (5) If a person who is required under this section to produce a document fails to do so, an ombudsman may require that person to state, to the best of that person's knowledge and belief, where the document is.
- (6) No person may be required under this section—
 - (a) to provide any information which that person could not be compelled to provide or give in evidence in civil proceedings before the High Court, or

Status: This is the original version (as it was originally enacted).

- (b) to produce any document which that person could not be compelled to produce in such proceedings.
- (7) In this section “party”, in relation to a complaint, means—
- (a) the complainant;
 - (b) the respondent;
 - (c) any other person who in accordance with the scheme rules is to be regarded as a party to the complaint.