



Apprenticeships, Skills, Children and Learning Act 2009

2009 CHAPTER 22

PART 12

MISCELLANEOUS

Complaints: Wales

260 Complaints: Wales

- (1) Section 29 of the [Education Act 2002 \(c. 32\)](#) (additional functions of governing body) is amended as follows.
- (2) In subsection (1) after “maintained school” insert “in England”.
- (3) In subsection (2) for the words from “(in relation to England)” to the end substitute “by the Secretary of State”.
- (4) After subsection (2) insert—
 - “(2A) The Welsh Ministers may make regulations establishing procedures in relation to relevant complaints.
 - (2B) For the purposes of subsection (2A), a “relevant complaint” is a complaint which relates to a maintained school in Wales, or to the provision of facilities or services under section 27 by the governing body of such a school, other than a complaint which falls to be dealt with in accordance with any procedures required to be established in relation to the school by virtue of a statutory provision other than this section.
 - (2C) Where the Welsh Ministers establish procedures by regulations under subsection (2A), the governing body of a maintained school in Wales shall—
 - (a) adopt the procedures, and
 - (b) publicise them in the way specified in the regulations.

Status: This is the original version (as it was originally enacted).

(2D) In adopting or publicising procedures established by virtue of subsection (2A), the governing body shall have regard to any guidance given from time to time by the Welsh Ministers.”