



# Apprenticeships, Skills, Children and Learning Act 2009

## 2009 CHAPTER 22

### PART 12

#### MISCELLANEOUS

#### *Complaints: Wales*

#### **260 Complaints: Wales**

- (1) Section 29 of the [Education Act 2002 \(c. 32\)](#) (additional functions of governing body) is amended as follows.
- (2) In subsection (1) after “maintained school” insert “in England”.
- (3) In subsection (2) for the words from “(in relation to England)” to the end substitute “by the Secretary of State”.
- (4) After subsection (2) insert—
  - “(2A) The Welsh Ministers may make regulations establishing procedures in relation to relevant complaints.
  - (2B) For the purposes of subsection (2A), a “relevant complaint” is a complaint which relates to a maintained school in Wales, or to the provision of facilities or services under section 27 by the governing body of such a school, other than a complaint which falls to be dealt with in accordance with any procedures required to be established in relation to the school by virtue of a statutory provision other than this section.
  - (2C) Where the Welsh Ministers establish procedures by regulations under subsection (2A), the governing body of a maintained school in Wales shall—
    - (a) adopt the procedures, and
    - (b) publicise them in the way specified in the regulations.

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*Status: This is the original version (as it was originally enacted).*

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(2D) In adopting or publicising procedures established by virtue of subsection (2A), the governing body shall have regard to any guidance given from time to time by the Welsh Ministers.”