



Equality Act 2010

2010 CHAPTER 15

PART 5

WORK

CHAPTER 1

EMPLOYMENT, ETC.

Employment services

55 Employment service-providers

- (1) A person (an “employment service-provider”) concerned with the provision of an employment service must not discriminate against a person—
 - (a) in the arrangements the service-provider makes for selecting persons to whom to provide, or to whom to offer to provide, the service;
 - (b) as to the terms on which the service-provider offers to provide the service to the person;
 - (c) by not offering to provide the service to the person.
- (2) An employment service-provider (A) must not, in relation to the provision of an employment service, discriminate against a person (B)—
 - (a) as to the terms on which A provides the service to B;
 - (b) by not providing the service to B;
 - (c) by terminating the provision of the service to B;
 - (d) by subjecting B to any other detriment.
- (3) An employment service-provider must not, in relation to the provision of an employment service, harass—
 - (a) a person who asks the service-provider to provide the service;
 - (b) a person for whom the service-provider provides the service.

Changes to legislation: Equality Act 2010, Section 55 is up to date with all changes known to be in force on or before 31 March 2024. There are changes that may be brought into force at a future date. Changes that have been made appear in the content and are referenced with annotations. (See end of Document for details) [View outstanding changes](#)

- (4) An employment service-provider (A) must not victimise a person (B)—
 - (a) in the arrangements A makes for selecting persons to whom to provide, or to whom to offer to provide, the service;
 - (b) as to the terms on which A offers to provide the service to B;
 - (c) by not offering to provide the service to B.
- (5) An employment service-provider (A) must not, in relation to the provision of an employment service, victimise a person (B)—
 - (a) as to the terms on which A provides the service to B;
 - (b) by not providing the service to B;
 - (c) by terminating the provision of the service to B;
 - (d) by subjecting B to any other detriment.
- (6) A duty to make reasonable adjustments applies to an employment service-provider, except in relation to the provision of a vocational service.
- (7) The duty imposed by section 29(7)(a) applies to a person concerned with the provision of a vocational service; but a failure to comply with that duty in relation to the provision of a vocational service is a contravention of this Part for the purposes of Part 9 (enforcement).

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Changes and effects yet to be applied to the whole Act associated Parts and Chapters:

Whole provisions yet to be inserted into this Act (including any effects on those provisions):

- s. 40A inserted by [2023 c. 51 s. 1](#)
- s. 120(9) inserted by [2023 c. 51 s. 2\(b\)](#)
- s. 124A inserted by [2023 c. 51 s. 3](#)