

**Changes to legislation:** There are currently no known outstanding effects for the Police Reform and Social Responsibility Act 2011, Paragraph 3. (See end of Document for details)

## SCHEDULES

### <sup>F1</sup>SCHEDULE 7

#### REGULATIONS ABOUT COMPLAINTS AND CONDUCT MATTERS

##### Textual Amendments

- F1** Words in Sch. 7 substituted (31.1.2017 for specified purposes, 8.1.2018 in so far as not already in force) by [Policing and Crime Act 2017 \(c. 3\), s. 183\(1\)\(5\)\(e\)](#), [Sch. 9 para. 73\(3\)](#); [S.I. 2017/1249, reg. 2](#) (with [reg. 3](#))

##### Modifications etc. (not altering text)

- C1** Sch. 7 applied (with modifications) by 2004 c. 21, Sch. A2 para. 13 (as inserted (31.1.2017 for specified purposes, 3.4.2017 in so far as not already in force) by [Policing and Crime Act 2017 \(c. 3\), s. 183\(1\)\(5\)\(e\)](#), [Sch. 1 para. 13](#); [S.I. 2017/399, reg. 2, Sch. para. 38](#))
- C1** Sch. 7 applied (with modifications) (8.5.2017) by [The Greater Manchester Combined Authority \(Transfer of Police and Crime Commissioner Functions to the Mayor\) Order 2017 \(S.I. 2017/470\), art. 1\(2\)](#), [Sch. 1 para. 35](#)

#### *Resolution of other complaints*

- 3 (1) This paragraph applies in relation to qualifying complaints which—
- (a) relate to a holder of the office of—
    - (i) police and crime commissioner,
    - (ii) deputy police and crime commissioner, or
    - (iii) Deputy Mayor for Policing and Crime (unless the holder of that office is a member of the London Assembly), and
  - (b) are not, or cease to be, investigated by the [<sup>F1</sup>Director General of the Independent Office for Police Conduct] or a police force.
- (2) Regulations—
- (a) may not provide for the investigation of such complaints; but
  - (b) must provide for police and crime panels to engage in informal resolution of such complaints.
- (3) This paragraph does not prevent regulations from making provision about the receipt or initial handling of qualifying complaints otherwise than by police and crime panels.
- (4) This paragraph does not prevent regulations from making provision about—
- (a) circumstances in which police and crime panels are not required to engage in informal resolution of such complaints; and
  - (b) circumstances in which informal resolution of such complaints is to be discontinued;

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including provision about the determination of such matters (whether by police and crime panels or otherwise).

(5) In this Schedule—

- (a) references to engaging in informal resolution of a complaint are references to encouraging, facilitating, or otherwise assisting in, the resolution of the complaint otherwise than by legal proceedings; and
- (b) references to informal resolution of a complaint are to be construed accordingly.

**Modifications etc. (not altering text)**

- C1** Sch. 7 para. 3(1)(a)(ii) modified (20.12.2023) by [The York and North Yorkshire Combined Authority Order 2023 \(S.I. 2023/1432\)](#), arts. 1(2), 33(2), **Sch. 5 para. 35(a)**

**Commencement Information**

- I1** Sch. 7 para. 3 in force at 31.10.2011 by [S.I. 2011/2515](#), **art. 2(d)**

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