

SCHEDULES

SCHEDULE 11

THE FINANCIAL OMBUDSMAN SERVICE

16 After paragraph 3 insert—

“Relationship with FCA

- 3A (1) The scheme operator and the FCA must each take such steps as it considers appropriate to co-operate with the other in the exercise of their functions under this Part of this Act.
- (2) The scheme operator and the FCA must prepare and maintain a memorandum describing how they intend to comply with subparagraph (1).
- (3) The scheme operator must ensure that the memorandum as currently in force is published in the way appearing to the scheme operator to be best calculated to bring it to the attention of the public.”