

SCHEDULES

SCHEDULE 3

ENFORCEMENT OF THE LAW ON UNFAIR CONTRACT TERMS AND NOTICES

Consideration of complaints

- 2 (1) A regulator may consider a complaint about a term or notice to which this Schedule applies (a “relevant complaint”).
- (2) If a regulator other than the CMA intends to consider a relevant complaint, it must notify the CMA that it intends to do so, and must then consider the complaint.
- (3) If a regulator considers a relevant complaint, but decides not to make an application under paragraph 3 in relation to the complaint, it must give reasons for its decision to the person who made the complaint.