



# Consumer Rights Act 2015

## 2015 CHAPTER 15

### PART 1

#### CONSUMER CONTRACTS FOR GOODS, DIGITAL CONTENT AND SERVICES

### CHAPTER 1

#### INTRODUCTION

#### **1 Where Part 1 applies**

- (1) This Part applies where there is an agreement between a trader and a consumer for the trader to supply goods, digital content or services, if the agreement is a contract.
- (2) It applies whether the contract is written or oral or implied from the parties' conduct, or more than one of these combined.
- (3) Any of Chapters 2, 3 and 4 may apply to a contract—
  - (a) if it is a contract for the trader to supply goods, see Chapter 2;
  - (b) if it is a contract for the trader to supply digital content, see Chapter 3 (also, subsection (6));
  - (c) if it is a contract for the trader to supply a service, see Chapter 4 (also, subsection (6)).
- (4) In each case the Chapter applies even if the contract also covers something covered by another Chapter (a mixed contract).
- (5) Two or all three of those Chapters may apply to a mixed contract.
- (6) For provisions about particular mixed contracts, see—
  - (a) section 15 (goods and installation);
  - (b) section 16 (goods and digital content).

*Status: This is the original version (as it was originally enacted).*

---

(7) For other provision applying to contracts to which this Part applies, see Part 2 (unfair terms).