



# Digital Economy Act 2017

## 2017 CHAPTER 30

### PART 1

#### ACCESS TO DIGITAL SERVICES

#### **3 Automatic compensation for failure to meet performance standards**

In section 51(2) of the Communications Act 2003 (conditions which may be set for protecting interests of end-users), after paragraph (d) insert—

“(da) require a communications provider to pay compensation to an end-user on failing to meet a specified standard or obligation;”.