

SCHEDULE 2

Regulation 9

Elements to be included in the contract if relevant to the particular package

1. The travel destination(s) and, where periods of stay are involved, the relevant periods, with dates.
2. The means, characteristics and categories of transport to be used and the dates, times and points of departure and return.
3. Where the package includes accommodation, its location, its tourist category or degree of comfort, its main features and, where the accommodation is to be provided in a member State, its compliance with the rules of that member State.
4. The meals which are included in the package.
5. Whether a minimum number of persons is required for the package to take place and, if so, the deadline for informing the consumer in the event of cancellation.
6. The itinerary.
7. Visits, excursions or other services which are included in the total price agreed for the package.
8. The name and address of the organiser, the retailer and, where appropriate, the insurer.
9. The price of the package, if the price may be revised in accordance with the term which may be included in the contract under regulation 11, an indication of the possibility of such price revisions, and an indication of any dues, taxes or fees chargeable for certain services (landing, embarkation or disembarkation fees at ports and airports and tourist taxes) where such costs are not included in the package.
10. The payment schedule and method of payment.
11. Special requirements which the consumer has communicated to the organiser or retailer when making the booking and which both have accepted.
12. The periods within which the consumer must make any complaint about the failure to perform or the inadequate performance of the contract.