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STATUTORY INSTRUMENTS

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**2001 No. 3265**

**ELECTRICITY**

**The Electricity (Standards of Performance) Regulations 2001**

*Made - - - - 28th September 2001*

*Coming into force 1st October 2001*

**THE ELECTRICITY (STANDARDS OF PERFORMANCE) REGULATIONS 2001**

1. Citation, commencement and transitional provisions
2. Revocation
3. Interpretation

*Relevant distributor's individual standards of performance*

4. Relevant distributor's fuse
5. Supply restoration
6. Estimate of charges for connection
7. Notice of supply interruption
8. Voltage complaint

*Relevant supplier's individual standards of performance*

9. Providing a meter
10. Meter disputes
11. Pre-payment meters
12. Estimate of charges for repositioning a meter
13. Charges and payments

*Common individual standards of performance*

14. Appointments
15. Disputes
16. Payments
17. Exemptions
18. Timing of notification
19. Notice of rights

**Status:** This is the original version (as it was originally made). This item of legislation is currently only available in its original format.

***Overall standards of performance***

20. Information to be given to customers about overall performance  
Signature

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SCHEDULE —

PART I — Prescribed periods and prescribed sums applicable to all relevant operators

PART II

Explanatory Note