

SCHEDULE

Article 3

PROVISIONS COMING INTO FORCE ON 21 DECEMBER 2007

<i>Provisions</i>	<i>Subject Matter of Provisions</i>
Section 1(1), (2)(a) and (b), (3) and (4)	Establishment of the National Consumer Council and its territorial committees
Section 2(1)(a) and (b) (in so far as they relate to sections 9 and 10(1)(a) and (2)) and (2)-(4)	The territorial committees
Section 3	Definitions of “consumer” and “consumer matters”
Section 4	Definition of “designated consumers”
Section 6(1) and (3)-(10)	General provision about functions
Section 9	The research function
Section 10(1)(a) and (2)	The information function
Section 20	Duty to enter into co-operation arrangements
Section 22	Voluntary activities
Section 23	Supplementary powers etc
Section 30(4)(c) (for the purposes of section 39A of the Postal Services Act 2000 ⁽¹⁾) and (d) (for the purposes of section 8 of the Utilities Act 2000 ⁽²⁾)	Definition of Council
Section 35	Transfer of property etc
Section 36	Directions
Section 39	The Financial Services Consumer Panel
Section 40	The OFCOM Consumer Panel
Section 41	Interpretation of Part 1
Section 42	Interpretation of Part 2
Section 43	Standards for handling complaints
Section 44	Requirements for making regulations under section 43
Section 46	Supply of information to consumers
Section 47	Membership of redress scheme
Section 48	Membership of redress schemes: supplementary
Section 49	Approval of redress schemes
Section 50	Approval of redress schemes: supplementary

(1) 2000 c.26.

(2) 2000 c.27.

Status: This is the original version (as it was originally made). This item of legislation is currently only available in its original format.

<i>Provisions</i>	<i>Subject Matter of Provisions</i>
Section 51	Procedure for refusing or withdrawing approval
Section 59	Contracts concluded away from business premises
Section 63(1) (insofar as it relates to provisions in Schedule 7 brought into force on 21 December 2007 by this Order) and (2)-(5)	Minor, consequential and transitional provisions
Section 64 insofar as it relates to provisions in Schedule 8 brought into force on 21 December 2007 by this Order	Repeals
Paragraphs 1-26, 28-31 and 33-38 of Schedule 1	The National Consumer Council
Schedule 4	Transfer of Property etc to Council
Paragraph 11 of Schedule 7	Amendment to Taxation of Chargeable Gains Act 1992(3)
In Schedule 8, the entry relating to section 2 of the Postal Services Act 2000 (insofar as it relates to the words “(in this Act referred to as “the Council”)” in section 2(1) for the purposes of section 39A of that Act), and the entries relating to section 39 of the Postal Services Act 2000 and section 8 of the Utilities Act 2000	Repeals

(3) 1992 c.12.