Status: This is the original version (as it was originally made).

## SCHEDULE 1

Commercial practices which are in all circumstances considered unfair

**8.** Undertaking to provide after-sales service to consumers with whom the trader has communicated prior to a transaction in a language which is not an official language of the EEA State where the trader is located and then making such service available only in another language without clearly disclosing this to the consumer before the consumer is committed to the transaction.