
STATUTORY INSTRUMENTS

2008 No. 1816

**The Cancellation of Contracts made in a Consumer's
Home or Place of Work etc. Regulations 2008**

Right to cancel a contract to which these Regulations apply

7.—(1) A consumer has the right to cancel a contract to which these Regulations apply within the cancellation period.

(2) The trader must give the consumer a written notice of his right to cancel the contract and such notice must be given at the time the contract is made except in the case of a contract to which regulation 5(c) applies in which case the notice must be given at the time the offer is made by the consumer.

(3) The notice must—

- (a) be dated;
- (b) indicate the right of the consumer to cancel the contract within the cancellation period;
- (c) be easily legible;
- (d) contain—
 - (i) the information set out in Part I of Schedule 4; and
 - (ii) a cancellation form in the form set out in Part II of that Schedule provided as a detachable slip and completed by or on behalf of the trader in accordance with the notes; and
- (e) indicate if applicable—
 - (i) that the consumer may be required to pay for the goods or services supplied if the performance of the contract has begun with his written agreement before the end of the cancellation period;
 - (ii) that a related credit agreement will be automatically cancelled if the contract for goods or services is cancelled.

(4) Where the contract is wholly or partly in writing the notice must be incorporated in the same document.

(5) If incorporated in the contract or another document the notice of the right to cancel must—

- (a) be set out in a separate box with the heading “Notice of the Right to Cancel”; and
- (b) have as much prominence as any other information in the contract or document apart from the heading and the names of the parties to the contract and any information inserted in handwriting.

(6) A contract to which these Regulations apply shall not be enforceable against the consumer unless the trader has given the consumer a notice of the right to cancel and the information required in accordance with this regulation.