
STATUTORY INSTRUMENTS

2013 No. 3134

CONSUMER PROTECTION

**The Consumer Contracts (Information, Cancellation
and Additional Charges) Regulations 2013**

Made - - - - 11th December 2013
Laid before Parliament 13th December 2013
Coming into force 13th June 2014

**THE CONSUMER CONTRACTS (INFORMATION, CANCELLATION
AND ADDITIONAL CHARGES) REGULATIONS 2013**

PART 1

General

1. Citation and commencement
2. Regulations superseded
3. Review
4. “Consumer” and “trader”
5. Other definitions
6. Limits of application: general

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CHAPTER 1

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10. Information to be provided before making an off-premises contract
11. Provision of information in connection with repair or maintenance contracts
12. Provision of copy or confirmation of off-premises contracts
13. Information to be provided before making a distance contract
14. Requirements for distance contracts concluded by electronic means

Changes to legislation: There are currently no known outstanding effects for the The Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013. (See end of Document for details)

15. Telephone calls to conclude a distance contract
16. Confirmation of distance contracts
17. Burden of proof in relation to off-premises and distance contracts
18. Effect on contract of failure to provide information

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27. Application of Part 3
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31. Cancellation period extended for breach of information requirement
32. Exercise of the right to withdraw or cancel
33. Effect of withdrawal or cancellation
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37. Supply of digital content in cancellation period
38. Effects of withdrawal or cancellation on ancillary contracts

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PART 5

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42. Time for delivery of goods
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45. Orders to secure compliance
46. Notification of undertakings and orders to the CMA

PART 7

Consequential amendments

47. Consequential amendments
Signature

SCHEDULE 1 — Information relating to on-premises contracts
The information referred to in regulation 9(1) is—

SCHEDULE 2 — Information relating to distance and off-premises contracts
The information referred to in regulations 10(1) and 13(1) is...
Note: In the case of a public auction, the information...

SCHEDULE 3 — Information about the exercise of the right to cancel

SCHEDULE 4 — Consequential amendments

1. Unsolicited Goods and Services Act 1971
2. Consumer Credit Act 1974
3. Companies Act 1985
4. Financial Services (Distance Marketing) Regulations 2004
5. Supply of Extended Warranties on Domestic Electrical Goods Order 2005
6. Companies Act 2006
7. Waste Electrical & Electrical Equipment Regulations 2006
8. Legislative and Regulatory Reform (Regulatory Functions) Order 2007
9. Consumer Protection from Unfair Trading Regulations 2008
10. Payment Services Regulations 2009
11. Co-ordination of Regulatory Enforcement (Regulatory Functions in Scotland and Northern Ireland) Order 2009
12. Waste Batteries and Accumulators Regulations 2009
13. Unsolicited Services (Trade and Business Directories) Act (Northern Ireland) 2010
14. Postal Services Act 2011 (Disclosure of Information) Order 2012
15. Consumer Rights (Payment Surcharges) Regulations 2012
16. Enterprise Act (Part 8 Domestic Infringements) Order 2013

Explanatory Note

Changes to legislation:

There are currently no known outstanding effects for the The Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013.