

## SCHEDULE

Articles 4 and 5

### PART 1

#### Provisions coming into force on 1 December 2004

<i>Provision</i>	<i>Subject matter</i>
Section 11	Qualifying institutions
Section 12	Qualifying complaints
Section 13	Designation of operator
Section 14	Duties of designated operator
Section 15	Duties of qualifying institutions
Section 16	Termination of designation
Section 17	Privilege in relation to law of defamation
Section 18	Provision where designation of operator to cease
Section 21	Interpretation
Schedule 1	Conditions to be met by operator of student complaints scheme
Schedule 2	Conditions to be met by student complaints scheme
Schedule 3	Duties of designated operator
Schedule 4	Termination of designation of operator

### PART 2

#### Provisions coming into force on 1 January 2005

<b>Provision</b>	<b>Subject matter</b>
Section 20	Exclusion of visitor's jurisdiction in relation to student complaints
Section 46	Exclusion of visitor's jurisdiction in relation to staff disputes
Section 50 so far as it relates to provisions of Schedule 7 below	Repeals
In Schedule 7 the repeals in the Education Reform Act 1988 (c. 40)	Repeals