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WELSH STATUTORY INSTRUMENTS

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**2015 No. 1605**

The Consumer Rights Act 2015 (Commencement  
No. 1 and Transitional Provision) (Wales) Order 2015

**Transitional arrangements**

3.—(1) A qualifying complaint about an act or omission of a qualifying institution falling within section 11(e) or (f) of the Higher Education Act 2004<sup>(1)</sup> can only be reviewed by the designated operator where the act or omission complained of—

- (a) occurs on or after 1 September 2015; or
- (b) occurs before that date but continues on or after it.

(2) In this article the terms “qualifying complaint” (*“cwyn gymhwysol”*), “qualifying institution” (*“sefydliad cymhwysol”*) and “designated operator” (*“gweithredwr dynodedig”*) bear the same meanings as they bear in Part 2 of the Higher Education Act 2004.